

Group A:

- EHS CCP: 2 teachers/4 children? Important to make sure there are funds to make sure FCC providers can support additional staff
 - Payroll supports if staff is needed
- Additional staff support for
 - when school is not in session and school-agers are present so provider can maintain typical schedule
 - Time to do paperwork
 - Reliable person to be there for provider's appointments
 - Time to do lesson planning
- Ages and Stages-help
- Support with recruiting staff
- What if providers don't want to participate in UPK? -They will need support as well.
- No family will pay more than 7% of annual income
 - Will this push providers out who don't want to participate in UPK?

Group B:

Barriers:

- Family Child Care Coalition-Does this affect participation in the networks?
- Could providers be part of a network for support and the coalition for advocacy?

What would you like to see from FCC Networks:

- Information distributed equitably throughout the counties
- Providers from Sussex shared that they sometimes feel left out of things or out of the loop with information.
- Substitute pool
 - Possibly have a few subs fingerprinted for multiple FCC programs.
- Specific PDs together
- Similar to the cohort model
- Opportunities to get to know each other and provide support to each other via resources or experiences
- Fun network names :)

Group C:

- The main reason that they would join would be to collaborate with other providers.
- Since they work long days, it would be important to keep that in mind.
- Would networks meet in person or zoom?
- They also mentioned having some type of PD/trainings during network meetings would be of interest.
- Substitute – universal sub list. Also said it's much easier for centers to pull their staff out so the idea of having an extra person.
- A local contact for financial help was of interest – taxes, questions, etc.

- Possibly financial support with software (Brightwheel)
- A database for families to access (referrals/waitlists)

Group D:

- Overall Technology Support – before the management system. Basic Record keeping on the Computer or tablet
- Help with Paperwork – adding software would be helpful – but what about the cost afterwards?
- Business PD Options – including budget & retirement support
- Automated Billing, Billing support with automated options for families.
- Network purchases the use of Minute Menu for Participants to use?
- Substitutes or network of people who could come to the program while the provider is home to alleviate workload.
- Tax Accountant specific to Delaware would be helpful to have on call
- Nurse/Dr to help with questions/concerns

Group E:

What we would like to see from a network

- Qualified Substitutes
- Universal Nurse
- Universal accountant/tax preparer
- Universal curriculum and training
- Universal paid app for programs/families-Procare, Bright wheel etc.
- Universal benefits/insurance
- Special Needs resources/support/training-(especially in Sussex and Kent county)
- List or Connection to resources specifically in Sussex county
- Technical assistance with like websites and other technology
- Once central location for getting information

Questions/concerns we have

- Concerns: Funding. Will funding be an issue? Will funding continue without any fears of losing it? How long will there be funding? We do not want to get involved and then no longer have the support because of funding
- How is the staff paid are we going to have to pay for it or contribute in anyway?
- Concerns: Scary. Public people in our private domain. Have they worked in FCC? Do they understand FCC and its differences from centers? It's needs, resources, supports?
- Will their role be one of hand holding or judging them. Will they be like a friend or superior to providers? We need guidance and support and understanding.